Upcoming changes: Response to Overwhelming Demand — Potential Membership Cap

March 14, 2025

Valued Members and Sport Partners,

For over 41 years, MNP Community & Sport Centre has prided itself in providing a world–class, safe, and enjoyable environment for everyone — serving the recreational needs of Calgarians together with aspiring and high–performance athletes. As we move onward with the Leisure Expansion Aquatic Project (L.E.A.P) and our plan to expand current services, amenities and offerings, we know the future is bright for our community.

The vibrant and dynamic nature of the Centre reflects the evolving needs of our growing city. Sport, People and Community, continue to be at the core of who we serve — while upholding our Dual Mandate. We have an unwavering commitment to do so, even through a period of major construction. In spite of this, recent growth and demand has reached a point where we must explore new measures to ensure safety and a positive experience.

You may recall that in 2024 we introduced 'Member Hours' as a means to better manage facility usage during peak times. Until now, we have continued to see great success from this, and we thank each of you for your support in this ongoing initiative.

Nonetheless, even with the success of Member Hours, MNP Community & Sport Centre continues to grow and so we recognize the need for additional measures during the construction period.

We are pleased to share that this year, we will be partnering with Calgary Parking to implement a plan — one that allows us to better manage the use and flow of our valuable parking lot. In addition, we are exploring other options, including limits to bookable space, timing of offerings and revisions to space allocations.

Perhaps the most impactful option currently under consideration is the need to cap membership. What might this look like? Rest assured, this would not impact existing members — in fact, it would only help to maintain a safer and more positive experience. A cap on memberships will simply require future new members to be placed on a waitlist until space becomes available.

In the meantime, we will continue to closely monitor facility usage, safety and overall experience and will keep you well informed before any new measures take effect.

Thank you for being a valued Member and Sport Partner of MNP Community & Sport Centre — we appreciate your understanding and continued support.

-Jeff Booke, CEO MNP Community & Sport Centre

