

Executive Locker Room Closure FAQ's

Q: Why is the Executive Locker program temporarily being discontinued?

A: The Executive Locker program will be temporarily discontinued to accommodate a major renovation and expansion project aimed at improving the overall facility for all members. The Executive Locker rooms will be temporarily repurposed to provide public changing space during this time.

Q: When will the Executive Locker program end and convert to public change rooms?

A: The Executive Locker program will be temporarily discontinued and the space will convert to public change rooms as of June 30, 2025.

Q: What do I need to do before the closure?

A: Executive program members must remove all personal items from your tote by June 26, 2025. Any items left behind will be stored securely and made available for pick-up at Guest Services until July 31, 2025.

Q: What will happen if I don't clean out my tote by June 30?

A: Items left in the Executive Locker Room totes after June 26 will be carefully removed and stored in a secured location. You can retrieve your belongings by visiting Guest Services. Items will be stored until July 31st.

Q: Will I still be charged for the Executive Locker program access during the closure?

A: No. All Executive Locker program charges will be automatically stopped starting June 26, 2025. Full pay memberships will be pro-rated and refunded. The refund will be available on your account starting July 7th. Please see customer service for your refund.

Q: What happens to my Executive membership?

A: Your Executive Locker program membership will be held during the renovation period. Once the new Executive Locker Rooms reopen in the future, you will have the ability to opt into the enhanced Executive program, once launched.

Q: Will there be locker rooms available during construction?

A: Yes. During renovations, the Executive Locker Rooms will be repurposed for all public users. We will also create additional change room space to accommodate the needs of all patrons.

Q: When will the renovated Executive Locker Rooms reopen?

A: We expect the enhanced Executive Locker Rooms to reopen in Q1 2027. We will keep you updated on progress, the new details of the program and reopening timelines.

For any other questions, please contact leap@mnpcentre.com.